

## QUALITY POLICY

This policy confirms our commitment at FAUN Trackway Ltd to meeting the quality standards expected by our customers, and applies to all areas of the organisation.

In implementing this policy the company shall focus on the needs of the business with particular reference to consistently meeting our customer's requirements, considering Quality, Cost, Delivery and Statutory Obligations.

The Quality Management System is implemented, developed and maintained in accordance with the requirements of BS EN ISO 9001: 2015 and provides a framework for setting measurable objectives, and the means for achieving best practice across the organisation leading to continuous improvement in process performance and enhanced customer satisfaction.

FAUN Trackway Ltd acknowledge that achieving the required level of quality performance is the responsibility of all personnel. To that end all company personnel are delegated clear responsibilities for quality at all levels of the organisation.

This policy is evaluated on an annual basis for continuing relevance and suitability at Management Review and is communicated publicly and to all persons working for and on behalf of FAUN Trackway Ltd.

**Signature:**

A handwritten signature in black ink that reads "Kendall".

**Name:** Christopher Kendall

**Position:** CEO

**Date:** 31<sup>st</sup> May 2023

**Issue:** 10

